



Hearing assistance teaching and learning modules

**Information for teaching staff in
Certificate III in Individual
Support CHC33015 (particularly
Unit CHCCCS011: Meet
Personal Support Needs) and in
Certificate IV in Ageing Support
CHC43015**

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1. What is hearing assistance?

“Hearing assistance” includes the following:

- tactics/ techniques to use when speaking with a hearing impaired person
- recognition of a client’s hearing loss and any necessary assistance
- management and basic trouble shooting of hearing aids and sources of information regarding commonly used alternative listening devices and some implantable devices.

2. Hearing assistance teaching - learning resources

The accompanying modules are provided by the Deafness Forum of Australia which is the peak body representing the interests of all hearing impaired and Deaf Australians.

Hearing assistance should be a normal part of personal care.

- **Module 1: Core skills for hearing assistance**

By using both the training video and learning assessment questionnaire included in this module teaching staff can provide learners studying unit CHCCCS011: Meet personal support needs with the minimum essential hearing assistance knowledge they would require in their immediate support roles.

It is essential however that the skills and knowledge contained in this module are demonstrated and **practiced** during work placement. The prompt cards contained in the module would assist students during work placement and later on-the-job.

Where students in Certificate IV in Ageing Support chose service coordination and supervision electives they may be encouraged to study the following modules as CPD units in preparation for administering the introduction and/or maintenance of a hearing assistance program under direct or indirect supervision as part of their duties:

- **Module 2:** Communicating with hearing impaired clients;
- **Module 3:** Hearing assistance needs assessment and care planning; and
- **Module 4:** Hearing assistance implementation and evaluation.

The **Good Practice Guide** should also be introduced as a valuable reference resource manual.

The resources are freely available to download for educational, training and reference purposes.

www.deafnessforum.org.au/index.php/publications/112-uncategorised/255-hearing-assistance-teaching-learning-modules

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